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Agilysys Announces Availability of InfoGenesis™ Mobile v2.0

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Mobile Point-of-Sale Solution Streamlines Service, Enhances Guest Satisfaction



ALPHARETTA, GA. -- Agilysys, Inc. (Nasdaq: AGYS), a leading provider of innovative information technology and hospitality software and services, today announced general availability of Agilysys InfoGenesis™ Mobile v2.0, a full-featured mobile point-of-sale application that integrates seamlessly with the Agilysys InfoGenesis POS system. The solution can be seen at Global Gaming Expo 2013 in Las Vegas.

Built on Android, the world's most popular mobile platform, InfoGenesis Mobile is designed to streamline food and beverage service in properties of all sizes. The solution grows revenue by allowing servers to remain on the floor, which translates to an increase in orders and a more profitable bottom line. It boosts staff morale by eliminating back-ups at fixed POS terminals, reducing errors and improving meal pacing. The application also enhances guest satisfaction by enabling servers to remain engaged with customers and deliver a more personalized food and beverage experience.

Features of InfoGenesis Mobile v2.0 include:

- Support for table service and pay-at-service environments
- 'On-the-fly' menu item customization using typed special instructions
- Virtual check display that incorporates additions and modifications as they are entered
- Room charge authorization on open checks
- Ability to print itemized checks and drafts wirelessly
- Payment collection via cash, room charge or credit card (Shift 4®)
- Offline functionality that ensures transactions are not lost in the event of network outages

"InfoGenesis Mobile is the perfect addition to our property, because we wanted simplicity without compromising function," said Antonio Sosa, director of information technology & telecommunications at Mandarin Oriental, Las Vegas. "The solution empowers staff to provide faster and more efficient service while improving their interaction with guests. It's also easy to learn, which is especially important in a busy operation where training time is minimal and employees must get up to speed quickly."

The InfoGenesis Mobile application is based on key functionality found in the award-winning InfoGenesis POS system as well as user recommendations and industry demands for wireless and handheld solutions. A sleek modern design coupled with an intuitive user interface make the system easy for staff to learn, and minimal administration is required. Screens, items, tables and check type configurations are handled centrally within the InfoGenesis POS system.

"InfoGenesis Mobile combines a wide range of capabilities with exceptional flexibility and reliability, so that servers can work smarter and more efficiently," said Maris Berzins, vice president of development for applications at Agilysys. "This feature-rich solution helps increase order accuracy, speed of service and, ultimately, check amounts. It also enables hospitality venues to deliver a more satisfying customer experience by allowing food and beverage staff to focus exclusively on the guest."

For more information about InfoGenesis Mobile v2.0 and other Agilysys hospitality solutions, visit Agilysys at Global Gaming Expo 2013, Sept. 24-26, in Las Vegas at booth #1417.

ABOUT AGILYSYS

Agilysys is a leading technology company that provides innovative point-of-sale, property management, inventory and procurement, workforce management, analytics, document management and mobile and wireless solutions and services to the hospitality industry. The company's solutions and services allow property managers to better connect, interact and transact with their customers by streamlining operations, improving efficiency, increasing guest recruitment and wallet share, and enhancing the guest experience. Agilysys serves four major market sectors: Gaming, both corporate and tribal; Hotels, Resorts and Cruise; Foodservice Management; and Restaurants, Universities, Stadia and Healthcare. A significant portion of the company's consolidated revenue is derived from contract support, maintenance and subscription services. Agilysys operates throughout North America, Europe and Asia, with corporate services located in Alpharetta, GA, and offices in Singapore, Hong Kong and Malaysia. For more information, visit www.agilysys.com.