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Supported hardware for XProtect Go, XProtect Essential, XProtect Express, XProtect Professional and XProtect Enterprise.

Below is an extensive list of supported devices and firmware versions.

Please remember that throughout the year there will be new releases of device packs that will allow for integration with new cameras models and devices. If you would like to request support for a specific camera or device that is not listed, please contact your local partner or Milestone Support (/support/contact-milestone-support/).

Device pack

Manufacturer

Device type

Device name	Tested firmware	Device type	Video codec	Channels	Audio	I/O ports	PTZ support
Sony							
SNC-CS3	0.15	Camera	JPEG	1	None	1/2	No
SNC-M1	1.10	Camera	JPEG	1	None	0/0	No
SNC-M1W	1.10	Camera	JPEG	1	None	0/0	No
SNC-M3	1.10	Camera	JPEG	1	None	0/0	Yes
SNC-M3W	1.10	Camera	JPEG	1	None	0/0	Yes
SNC-VL10	1.4.0	Camera	JPEG	1	None	1/2	No
SNC-RZ30	2.24	Camera	JPEG	1	None	1/2	Yes
SNC-RZ30/2	3.14	Camera	JPEG	1	None	1/2	Yes
SNC-Z20	1.02	Camera	JPEG	1	None	1/2	Yes
SNC-DM110	1.01	Camera	JPEG, MPEG4	1	Two-Way	1/2	No
SNC-DS10	1.01	Camera	JPEG, MPEG4	1	Two-Way	1/2	No
SNC-CM120	1.00	Camera	JPEG, MPEG4	1	Two-Way	1/2	No
SNC-CS10	1.05	Camera	JPEG, MPEG4	1	None	1/1	No

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SNC-CS11	1.05	Camera	JPEG, MPEG4	1	Two-Way	1/1	No
SNC-CS20	1.00	Camera	JPEG, MPEG4	1	Two-Way	1/2	No
SNC-DF40	1.17	Camera	JPEG, MPEG4	1	Two-Way	1/2	No
SNC-DF70	1.17	Camera	JPEG, MPEG4	1	Two-Way	1/2	No
SNC-DM160	1.01	Camera	JPEG, MPEG4	1	Two-Way	1/2	No
SNC-DS60	1.00	Camera	JPEG, MPEG4	1	Two-Way	1/2	No
SNC-P1	1.28	Camera	JPEG, MPEG4	1	Two-Way	1/1	No
SNC-P5	1.28	Camera	JPEG, MPEG4	1	Two-Way	1/1	Yes
SNC-DF50	1.12	Camera	H264, JPEG, MPEG4	1	Two-Way	1/2	No
SNC-DF80	1.12	Camera	H264, JPEG, MPEG4	1	Two-Way	1/2	No
SNC-DF85	1.00	Camera	H264, JPEG, MPEG4	1	Two-Way	1/2	No
SNC-CS50	2.30	Camera	H264, JPEG, MPEG4	1	Two-Way	2/2	No
SNC-RZ25	1.40	Camera	JPEG, MPEG4	1	Two-Way	2/2	Yes
SNC-RZ50	2.43	Camera	H264, JPEG, MPEG4	1	Two-Way	2/2	Yes
SNC-RX530	3.14	Camera	H264, JPEG, MPEG4	1	Two-Way	2/2	Yes
SNC-RX550	3.14	Camera	H264, JPEG, MPEG4	1	Two-Way	2/2	Yes
SNC-RX570	3.14	Camera	H264, JPEG, MPEG4	1	Two-Way	2/2	Yes
SNC-CH110	1.78	Camera	H264, JPEG, MPEG4	1	None	1/0	Yes
SNC-CH120	1.78	Camera	H264, JPEG, MPEG4	1	None	1/1	Yes
SNC-CH140	1.77	Camera	H264, JPEG, MPEG4	1	Two-Way	1/2	No
SNC-CH160	1.78	Camera	H264, JPEG, MPEG4	1	None	1/1	Yes
SNC-CH180	1.77	Camera	H264, JPEG, MPEG4	1	Two-Way	1/2	No
SNC-CH210	1.78	Camera	H264, JPEG, MPEG4	1	None	1/0	Yes
SNC-CH220	1.78	Camera	H264, JPEG, MPEG4	1	None	1/1	Yes
SNC-CH240	1.77	Camera	H264, JPEG, MPEG4	1	Two-Way	1/2	Yes
SNC-CH260	1.78	Camera	H264, JPEG, MPEG4	1	None	1/1	Yes
SNC-CH280	1.77	Camera	H264, JPEG, MPEG4	1	Two-Way	1/2	No
SNC-DH110	1.78	Camera	H264, JPEG, MPEG4	1	None	1/0	Yes

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SNC-DH110T	1.78	Camera	H264, JPEG, MPEG4	1	None	1/0	Yes
SNC-DH120	1.78	Camera	H264, JPEG, MPEG4	1	None	0/0	Yes
SNC-DH120T	1.78	Camera	H264, JPEG, MPEG4	1	None	1/1	Yes
SNC-DH140	1.77	Camera	H264, JPEG, MPEG4	1	Two-Way	1/2	Yes
SNC-DH140T	1.77	Camera	H264, JPEG, MPEG4	1	Two-Way	1/2	Yes
SNC-DH160	1.78	Camera	H264, JPEG, MPEG4	1	None	1/1	Yes
SNC-DH180	1.77	Camera	H264, JPEG, MPEG4	1	Two-Way	1/2	Yes
SNC-DH210	1.78	Camera	H264, JPEG, MPEG4	1	None	1/0	Yes
SNC-DH210T	1.78	Camera	H264, JPEG, MPEG4	1	None	1/0	Yes
SNC-DH220	1.78	Camera	H264, JPEG, MPEG4	1	None	1/1	Yes
SNC-DH220T	1.78	Camera	H264, JPEG, MPEG4	1	None	1/1	Yes
SNC-DH240	1.77	Camera	H264, JPEG, MPEG4	1	Two-Way	1/2	No
SNC-DH240T	1.77	Camera	H264, JPEG, MPEG4	1	Two-Way	1/2	No
SNC-DH260	1.78	Camera	H264, JPEG, MPEG4	1	None	1/1	Yes
SNC-DH280	1.77	Camera	H264, JPEG, MPEG4	1	Two-Way	1/2	No
SNC-EB520	1.78	Camera	H264, JPEG, MPEG4	1	None	1/1	Yes
SNC-EM520	1.78	Camera	H264, JPEG, MPEG4	1	None	0/0	Yes
SNC-EM521	1.78	Camera	H264, JPEG, MPEG4	1	None	1/1	Yes
SNC-EP520	1.78	Camera	H264, JPEG, MPEG4	1	Two-Way	2/1	Yes
SNC-EP521	1.78	Camera	H264, JPEG, MPEG4	1	Two-Way	2/1	Yes
SNC-EP550	1.78	Camera	H264, JPEG, MPEG4	1	Two-Way	2/1	Yes
SNC-EP580	1.78	Camera	H264, JPEG, MPEG4	1	Two-Way	2/1	Yes
SNC-ER520	1.78	Camera	H264, JPEG, MPEG4	1	Two-Way	2/1	Yes
SNC-ER521	1.78	Camera	H264, JPEG, MPEG4	1	Two-Way	2/1	Yes
SNC-ER550	1.78	Camera	H264, JPEG, MPEG4	1	Two-Way	2/1	Yes

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SNC-ER580	1.78	Camera	H264, JPEG, MPEG4	1	Two-Way	2/1	Yes
SNC-ER585	1.78	Camera	H264, JPEG, MPEG4	1	Two-Way	2/1	Yes
SNC-ER585H	1.78	Camera	H264, JPEG, MPEG4	1	Two-Way	2/1	Yes
SNC-RH124	1.78.01	Camera	H264, JPEG, MPEG4	1	Two-Way	4/2	Yes
SNC-RH164	1.78.01	Camera	H264, JPEG, MPEG4	1	Two-Way	4/2	Yes
SNC-RS44N	1.78.01	Camera	H264, JPEG, MPEG4	1	Two-Way	4/2	Yes
SNC-RS44P	1.78.01	Camera	H264, JPEG, MPEG4	1	Two-Way	4/2	Yes
SNC-RS46N	1.78.01	Camera	H264, JPEG, MPEG4	1	Two-Way	4/2	Yes
SNC-RS46P	1.78.01	Camera	H264, JPEG, MPEG4	1	Two-Way	4/2	Yes
SNC-RS84N	1.78.01	Camera	H264, JPEG, MPEG4	1	Two-Way	4/2	Yes
SNC-RS84P	1.78.01	Camera	H264, JPEG, MPEG4	1	Two-Way	4/2	Yes
SNC-RS86N	1.78.01	Camera	H264, JPEG, MPEG4	1	Two-Way	4/2	Yes
SNC-RS86P	1.78.01	Camera	H264, JPEG, MPEG4	1	Two-Way	4/2	Yes
SNC-ZB550	1.78	Camera	H264, JPEG, MPEG4	1	None	1/1	Yes
SNC-ZM550	1.78	Camera	H264, JPEG, MPEG4	1	None	0/0	Yes
SNC-ZM551	1.78	Camera	H264, JPEG, MPEG4	2	None	1/1	Yes
SNC-ZP550	1.78	Camera	H264, JPEG, MPEG4	2	Two-Way	2/1	Yes
SNC-ZR550	1.78	Camera	H264, JPEG, MPEG4	2	Two-Way	2/1	Yes
SNC-HM662	1.2.0	Camera	H264, JPEG	1	One-Way (In)	1/1	No
SNC-CX600	2.2.1	Camera	H264, JPEG	1	Two-Way	0/0	No
SNC-EB600	2.2.1	Camera	H264, JPEG	1	None	0/0	No
SNC-EB630	2.2.1	Camera	H264, JPEG	1	None	0/0	No
SNC-EB630B	2.2.1	Camera	H264, JPEG	1	None	0/0	No
SNC-EM600	2.2.1	Camera	H264, JPEG	1	None	0/0	No
SNC-EM601	2.2.1	Camera	H264, JPEG	1	None	0/0	No
SNC-EM602R	2.2.1	Camera	H264, JPEG	1	None	0/0	No
SNC-EM631	2.2.1	Camera	H264, JPEG	1	None	0/0	No
SNC-EM632R	2.2.1	Camera	H264, JPEG	1	None	0/0	No
SNC-VB600	2.2.1	Camera	H264, JPEG	1	Two-Way	2/2	No

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SNC-VB630	2.2.1	Camera	H264, JPEG	1	Two-Way	2/2	No
SNC-VB635	2.2.1	Camera	H264, JPEG	1	Two-Way	2/2	No
SNC-VM600	2.2.1	Camera	H264, JPEG	1	Two-Way	2/2	No
SNC-VM600B	2.2.1	Camera	H264, JPEG	1	Two-Way	2/2	No
SNC-VM601	2.2.1	Camera	H264, JPEG	1	Two-Way	2/2	No
SNC-VM601B	2.2.1	Camera	H264, JPEG	1	Two-Way	2/2	No
SNC-VM602R	2.2.1	Camera	H264, JPEG	1	Two-Way	2/2	No
SNC-VM631	2.2.1	Camera	H264, JPEG	1	Two-Way	2/2	No
SNC-VM632R	2.2.1	Camera	H264, JPEG	1	Two-Way	2/2	No
SNC-WR600	2.3.0	Camera	H264, JPEG	1	Two-Way	4/2	Yes
SNC-WR602	2.3.0	Camera	H264, JPEG	1	Two-Way	4/2	Yes
SNC-WR632	2.3.0	Camera	H264, JPEG	1	Two-Way	4/2	Yes
SNC-XM636	2.2.1	Camera	H264, JPEG	1	One-Way (In)	0/0	No
SNC-XM637	2.2.1	Camera	H264, JPEG	1	One-Way (In)	0/0	No
SNC-WR630	2.3.0	Camera	H264, JPEG	1	Two-Way	4/2	Yes
SNC-VM630	2.2.1	Camera	H264, JPEG	1	Two-Way	2/2	No
SNC-VB600B	2.2.1	Camera	H264, JPEG	1	Two-Way	2/2	No
SNC-EM630	2.2.1	Camera	H264, JPEG	1	None	0/0	No
SNC-EB600B	2.2.1	Camera	H264, JPEG	1	None	0/0	No
SNC-XM632	2.2.1	Camera	H264, JPEG	1	One-Way (In)	0/0	No
SNC-CX600W	2.2.1	Camera	H264, JPEG	1	Two-Way	0/0	No
SNC-EB602R	2.2.1	Camera	H264, JPEG	1	None	0/0	No
SNC-EB632R	2.2.1	Camera	H264, JPEG	1	None	0/0	No
SNC-XM631	2.2.1	Camera	H264, JPEG	1	None	1/1	No
SNC-WR632C	2.3.0	Camera	H264, JPEG	1	Two-Way	2/2	Yes
SNC-WR602C	2.3.0	Camera	H264, JPEG	1	Two-Way	2/2	Yes
SNC-EM632RC	2.3.0	Camera	H264, JPEG	1	None	0/0	No
SNC-EM602RC	2.3.0	Camera	H264, JPEG	1	None	0/0	No
SNC-VB632D	2.3.1	Camera	H264, JPEG	1	Two-Way	2/2	No

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