

# SFDC 1013

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(54) **INTEGRATED CUSTOMER INTERFACE FOR WEB BASED DATA MANAGEMENT**

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(52) **U.S. Cl.** ..... **709/223; 709/229**

(58) **Field of Search** ..... **709/223-224, 709/217-219, 229; 713/151, 154; 705/40-44, 63, 75, 77; 379/112, 114, 140, 201, 265**

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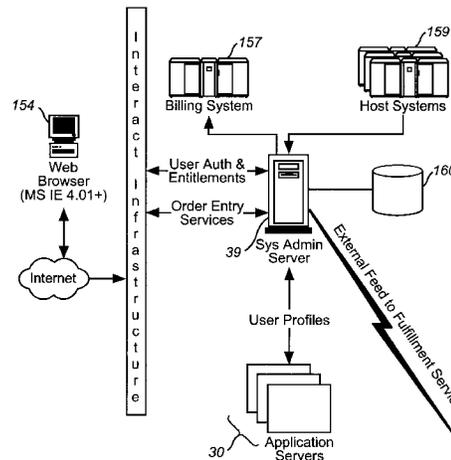
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(57) **ABSTRACT**

An integrated data management system for providing data management services from an enterprise over the Internet is described. A user interface executable in a customer workstation authenticate the customer's access to the system and presents one or more data management services according a customer entitlement, for the customer to select. Client applications representing the data management services re initiated by the user interface in response to customer selection. Consequently, the customer is enabled at the customer site to request and receive the data management services according to the customer's entitlements in a secure Internet-based computing environment.

**63 Claims, 43 Drawing Sheets**



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