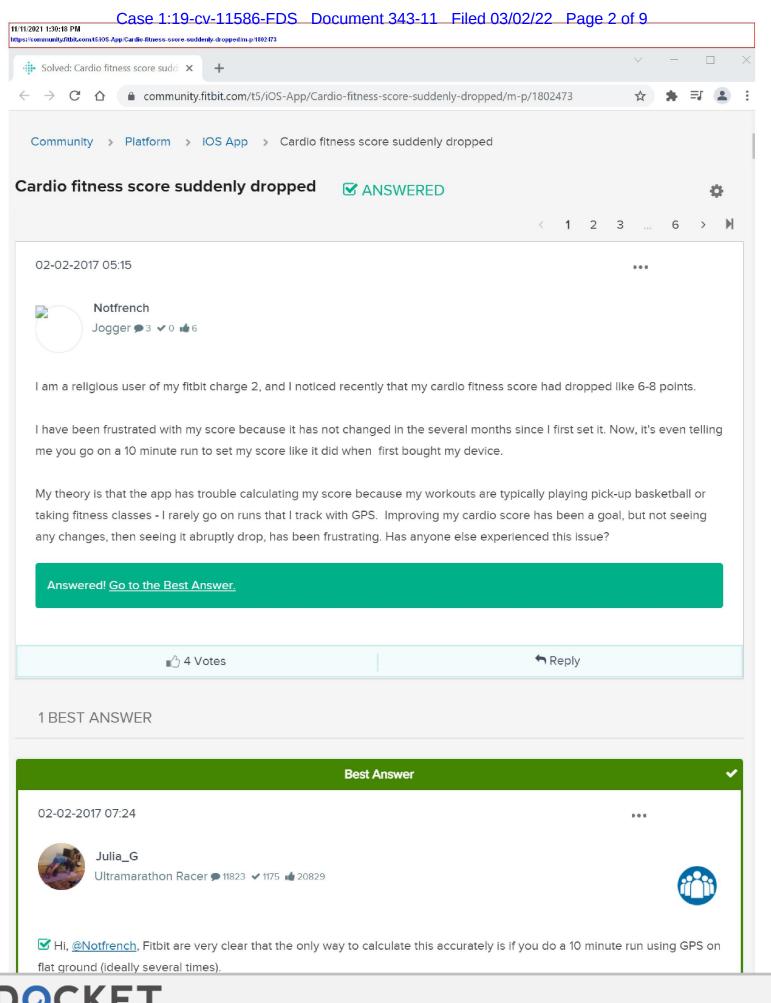
## **EXHIBIT AK**





Case 1:19-cv-11586-FDS Document 343-11 Filed 03/02/22 Page 3 of 9 If you don't do that it will still attempt to estimate your score; however it may very well be inaccurate. It sounds to me like this is what has happened to you.

If you would like to have an accurate indication you will need to use it as designed, hopefully, as I mentioned, two or three times. Then you should have a baseline. After that you can repeat the exercise every few months to check on your progress. Quite probably the inbetween updates, if any, may not accurately reflect your actual score.

#### Julia | UK

lonic, Blaze, Charge 2, Alta HR, Flex 2, One (retired Charge HR & Flex) - Windows 10; Windows Phone 10; iOS (iPad), sometimes, unhappily, Android

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Reply

#### 112 REPLIES

02-02-2017 07:24



Julia G

Ultramarathon Racer ₱ 11823 ✔ 1175 🔞 20829



Hi, @Notfrench, Fitbit are very clear that the only way to calculate this accurately is if you do a 10 minute run using GPS on flat ground (ideally several times).

If you don't do that it will still attempt to estimate your score; however it may very well be inaccurate. It sounds to me like this is what has happened to you.

If you would like to have an accurate indication you will need to use it as designed, hopefully, as I mentioned, two or three times. Then you should have a baseline. After that you can repeat the exercise every few months to check on your progress. Quite probably the inbetween updates, if any, may not accurately reflect your actual score.

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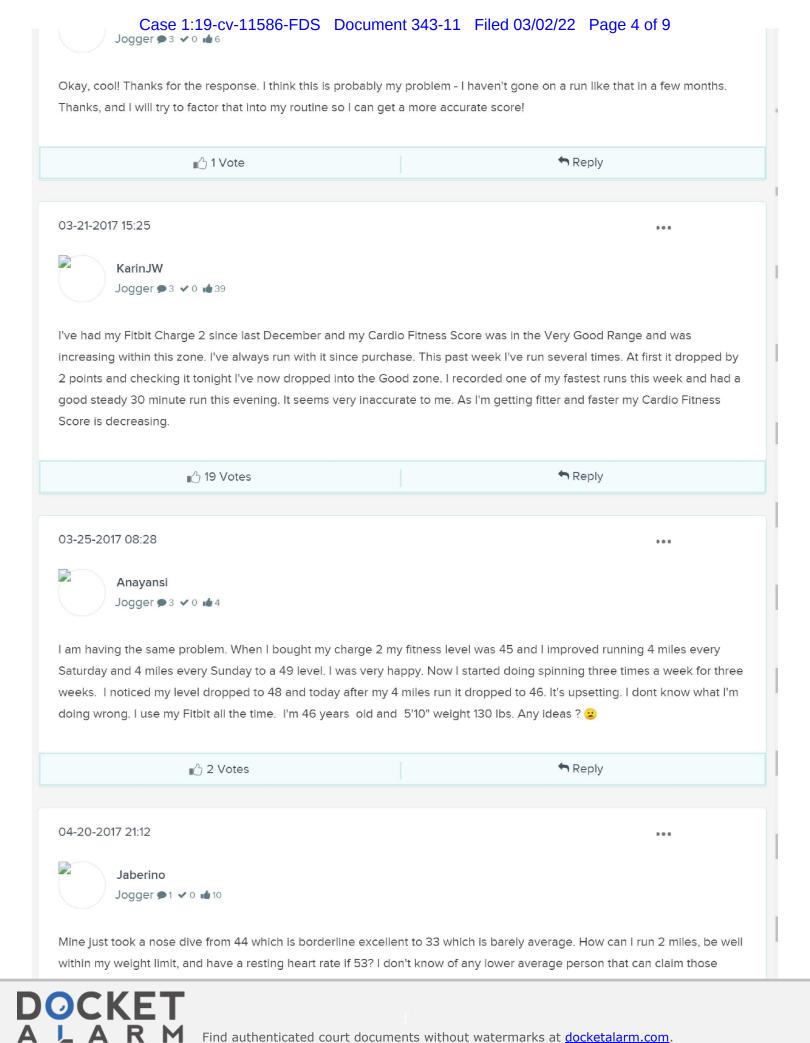
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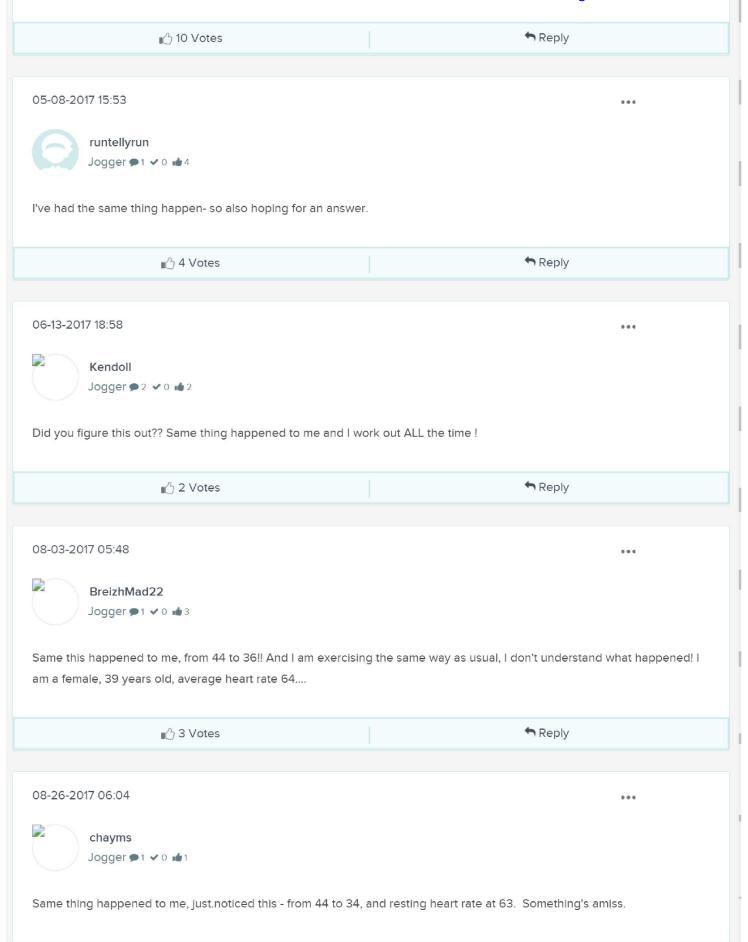
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## 





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