EXHIBIT C

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Named Applicant: Keith R. McNally)   Art Unit: 3627
)
Serial No.: 14/276,948   )   Examiner: Luna Champagne
)
Filed: May 13, 2014   )   **1245-003.CON**
)
        For: An Application Software based Information)   December 9, 2016
Management And Real Time Communications System)   750 B Street, Suite 3120
Including Intelligent Automated Assistants (Bots) In A)   San Diego, CA 92101
Computing Ecosystem Including Different Types Of)
Remote Computing Devices With Different User Interfaces
And With A Master Database That Is Accessible From And
Stored At A Central Location.

RESPONSE TO OFFICE ACTION – THREE MONTH EXTENSION

Commissioner for Patents
Alexandria, VA

Dear Sir:

        This responds to the Office Action dated June 13, 2016. The fee for a three month
extension is included.

1245-3CAMD

On page 1, change the title to read:

An Application Software based Information Management And Real Time ~~Synchronous~~ Communications System Including Intelligent Automated Assistants (Bots) In A ~~Synchronized And Integrated~~ Computing Ecosystem Including Different Types Of Remote Computing Devices With Different User Interfaces And ~~Which Are Synchronized~~ With A Master Database That Is Accessible From And Stored At A Central Location.

1245-3CAMD

1-36 (canceled).

37.   (currently amended)   A rule capable ~~n information management and synchronous communication system including one or more~~ intelligent automated assistants (IAA) <u>system</u> for use with remote wireless handheld computing devices and the internet, comprising:

a) at least one hospitality software back-office application with at least one IAA-based interface <u>and enabled to execute one or more rules while communicating via free format messaging</u> and at least one interface <u>with fixed format messaging communications</u> for and with web browsers for ~~synchronous operations~~ <u>for communicating bi-directionally</u> with two or more different remote wireless handheld computing devices;

b) a master database containing data and parameters of the at least one hospitality software application pursuant to a master database file structure <u>with predefined formats and specific fields</u> and which is accessible through a database application programming interface (API);

c) at least one computer server, with associated data storage capabilities for the at least one hospitality software application, and the master database;

d) at least one application software based communications control module (CCM) integrated with the hospitality application software and enabled to interface with at least one communications protocol;

e) at least one web server enabled by the CCM to concurrently communicate via the internet with two or more different remote wireless handheld computing devices;

f) at least one ~~remote~~ wireless handheld remote computing device with at least one IAA

1245-3CAMD

mobile application and user interface <u>with free format messaging</u> that enables access to and communications with the back office hospitality software application and its IAA-based interface;

h) at least one other wireless handheld remote computing device which uses a web browser based user interface <u>with fixed format messaging</u> to access and communicate with the back office hospitality application software;

i) at least one external application programming interface for fully integrating via the internet the hospitality back office software application with one or more non hospitality software applications;

wherein the system elements are enabled to <u>communicate bi-directionally</u> ~~operate together synchronously~~ in real time via the back office hospitality application software and the database API and the communications control module while utilizing the parameters and data of the master database file structure in interfacing the back office hospitality software application between and with the two or more remote wireless handheld computing devices with their different user interfaces while maintaining consistency ~~and synchronization of the system and~~ with the master database.

38.   (currently amended)   A <u>rule capable</u> ~~n information management and synchronous communication system including one or more~~ intelligent automated assistants (IAA) <u>system</u> for use with remote wireless handheld computing devices and the internet, comprising:

a) at least one hospitality software back-office application with at least one IAA-based interface <u>and enabled to execute one or more rules while communicating via free format messaging</u>

1245-3CAMD

DOCKET ALARM

Explore Litigation Insights

Docket Alarm provides insights to develop a more informed litigation strategy and the peace of mind of knowing you're on top of things.

Real-Time Litigation Alerts

Keep your litigation team up-to-date with **real-time alerts** and advanced team management tools built for the enterprise, all while greatly reducing PACER spend.

Our comprehensive service means we can handle Federal, State, and Administrative courts across the country.

Advanced Docket Research

With over 230 million records, Docket Alarm's cloud-native docket research platform finds what other services can't. Coverage includes Federal, State, plus PTAB, TTAB, ITC and NLRB decisions, all in one place.

Identify arguments that have been successful in the past with full text, pinpoint searching. Link to case law cited within any court document via Fastcase.

Analytics At Your Fingertips

Learn what happened the last time a particular judge, opposing counsel or company faced cases similar to yours.

Advanced out-of-the-box PTAB and TTAB analytics are always at your fingertips.

API

Docket Alarm offers a powerful API (application programming interface) to developers that want to integrate case filings into their apps.

LAW FIRMS
Build custom dashboards for your attorneys and clients with live data direct from the court.

Automate many repetitive legal tasks like conflict checks, document management, and marketing.

FINANCIAL INSTITUTIONS
Litigation and bankruptcy checks for companies and debtors.

E-DISCOVERY AND LEGAL VENDORS
Sync your system to PACER to automate legal marketing.

fastcase
Smarter legal research.