

EXHIBIT 16

Interview Summary

Application No. 09/054,740	Applicant(s) Wolzien	
Examiner John W. Miller	Group Art Unit 2611	

All participants (applicant, applicant's representative, PTO personnel):

- (1) John W. Miller (3) Thomas Wolzien
 (2) Scott Doyle (4) _____

Date of Interview Oct 27, 2000

Type: Telephonic Personal (copy is given to applicant applicant's representative).

Exhibit shown or demonstration conducted: Yes No. If yes, brief description:

Agreement was reached. was not reached.

Claim(s) discussed: all

Identification of prior art discussed:
Throckmorton et al ('441)


Description of the general nature of what was agreed to if an agreement was reached, or any other comments:
Applicant proposed adding language to the claims to indicate the 'automatic' electronic extraction of address data, and the establishment of a 'direct link', initiated by the user, to an online information source. These features, if added to the claims, would likely render them allowable over Throckmorton et al alone. That is, the prior art discloses the selection of a source of information from a menu of sources, each associated with pointers to the sources, rather than a user-initiated, automatic and direct link to the sources.

(A fuller description, if necessary, and a copy of the amendments, if available, which the examiner agreed would render the claims allowable must be attached. Also, where no copy of the amendments which would render the claims allowable is available, a summary thereof must be attached.)

1. It is not necessary for applicant to provide a separate record of the substance of the interview.

Unless the paragraph above has been checked to indicate to the contrary, A FORMAL WRITTEN RESPONSE TO THE LAST OFFICE ACTION IS NOT WAIVED AND MUST INCLUDE THE SUBSTANCE OF THE INTERVIEW. (See MPEP Section 713.04). If a response to the last Office action has already been filed, APPLICANT IS GIVEN ONE MONTH FROM THIS INTERVIEW DATE TO FILE A STATEMENT OF THE SUBSTANCE OF THE INTERVIEW.

2. Since the Examiner's interview summary above (including any attachments) reflects a complete response to each of the objections, rejections and requirements that may be present in the last Office action, and since the claims are now allowable, this completed form is considered to fulfill the response requirements of the last Office action. Applicant is not relieved from providing a separate record of the interview unless box 1 above is also checked.


 JOHN W. MILLER
 PRIMARY EXAMINER
 ART UNIT 2611

Examiner Note: You must sign and stamp this form unless it is an attachment to a signed Office action.