

Exhibit 31

iPhone User Guide

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Select version:

iOS 12


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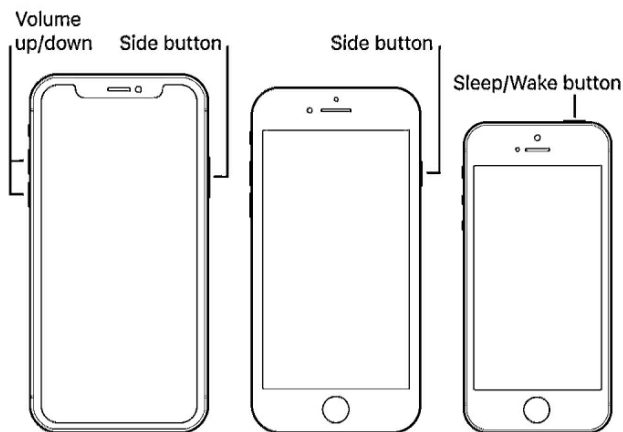
Restart iPhone

If your iPhone isn't working right, try restarting it.

Turn iPhone off and on

1. To turn iPhone off, do one of following:

- *iPhone X and later:* Simultaneously press and hold the side button and either volume button until the sliders appear, then drag the top slider.
- *Other models:* Press and hold the side button or Sleep/Wake button (depending on your model), then drag the slider.
- *All models:* Go to Settings  > General > Shut Down, then drag the slider.



2. To turn iPhone back on, press and hold the side button or Sleep/Wake button (depending on your model) until the Apple logo appears.

If you can't turn iPhone off and on, try forcing it to restart.

Helpful?

Yes

No

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Force restart iPhone

Support

iPhone User Guide

Restart iPhone