

# EXHIBIT B

Read NetSuite's commitment to our customers during COVID-19 and get resources to help ›

# SuiteCloud Infrastructure

Platform / SuiteCloud Infrastructure

## Enterprise-Class Data Management, Security and Availability

As the world's largest cloud ERP vendor, run by more than 22,000 customers, NetSuite provides the cloud infrastructure to ensure businesses can run their business management applications in the cloud with complete confidence.

Since 1998, NetSuite has provided comprehensive data privacy, data management, security and availability for running mission-critical ERP, CRM and ecommerce applications. With its multiple data centers, NetSuite provides enterprise-grade infrastructure while delivering proven scale:



### Application Security

NetSuite's comprehensive and flexible application security incorporates 256-bit encryption standards, enterprise-grade password policies, role-based field-level security and more.

[Learn more](#)

### Operational Security

NetSuite's operational security provides end-to-end controls including intrusion prevention and detection systems, strict security certifications such as PCI-DSS and stringent physical security protocols.

[Learn more](#)

## Data Management

NetSuite provides multiple levels of data redundancy, world-class disaster recovery and enterprise-level scalability to keep your business running 24/7.

[Learn more](#)

## Availability

NetSuite provides best-in-class availability with an SLA of 99.5% uptime and a money-back guaranteed uptime commitment, together with **transparent uptime status** and availability.

[Learn more](#)

## Energy Efficiency

NetSuite's cloud infrastructure enables companies to operate in a sustainable manner and reduce their overall server room electric consumption by up to 99% compared to running on-premise.

[Learn more](#)

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## Resources



**System Uptime** Check the NetSuite system status



**Data Sheet** NetSuite SuiteCloud Platform



**Data Sheet** NetSuite Data Centers



**Blog** NetSuite Platform

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