
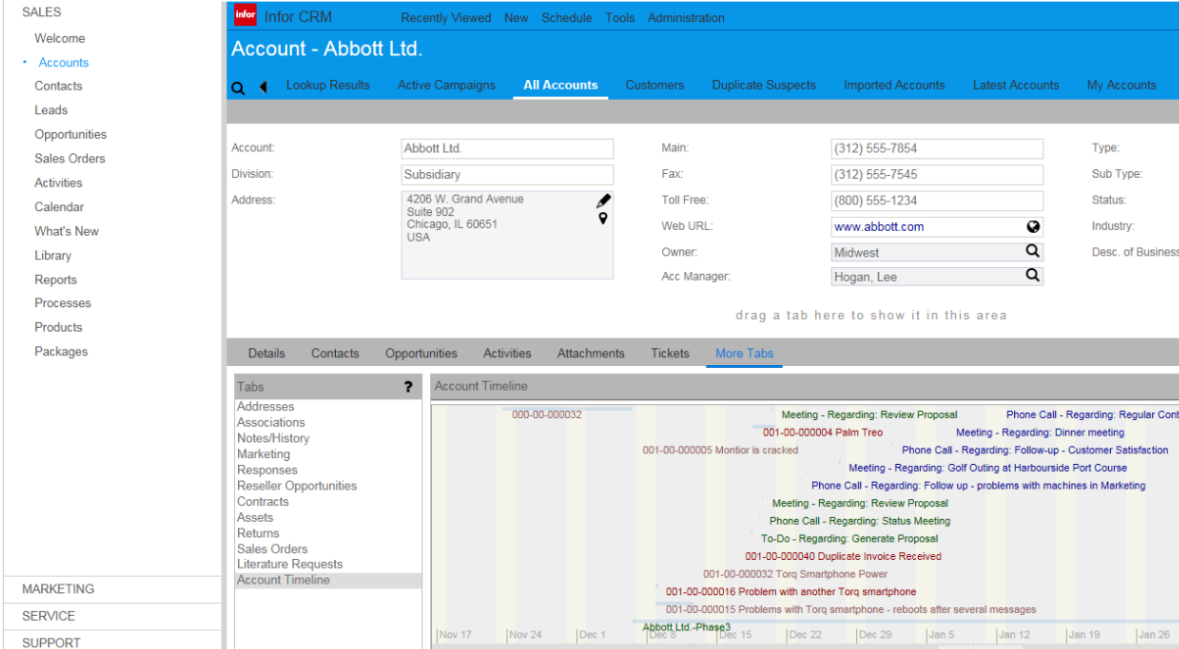


# EXHIBIT C

Claim	Infor
<p>1pre. A method for management of configurable application programs on a network comprising the steps of:</p>	<p>Infor practiced a method for management of configurable application programs on a network</p> <p>For example, Infor provided on-premise and cloud software, including CloudSuite Accounting, CloudSuite Automotive, CloudSuite Configure Price Quote, CloudSuite Corporate, CloudSuite CRM, CloudSuite Distribution, CloudSuite Distribution Enterprise, CloudSuite EAM, CloudSuite Equipment, CloudSuite Facilities Management, CloudSuite Fashion, CloudSuite Field Service, CloudSuite Food &amp; Beverage, CloudSuite HCM, CloudSuite Healthcare, CloudSuite Industrial Enterprise, CloudSuite IT, CloudSuite PLM for Fashion, CloudSuite PLM for Process (Optiva), CloudSuite Public Sector, CloudSuite SCM, CloudSuite Supply Chain Planning, CloudSuite WMS, Human Capital Management, and others, which are configurable application programs managed over the Internet or in client-server environment.</p> <p>For example, Infor CRM Cloud was a configurable application program managed over the Internet.</p> <div data-bbox="592 1264 837 1488">  </div> <div data-bbox="1029 1350 1624 1432"> <p>Infor CRM Cloud</p> </div> <p><small>Copyright© 2014 Infor. All rights reserved. The word and design marks set forth herein are trademarks and/or registered trademarks of Infor and/or its subsidiaries. All other trademarks listed herein are the property of their respective owners. This document is provided for informational purposes only and does not constitute an offer of any product or service. Information, products and services described herein are subject to change at any time without notice. www.infor.com. INF-1453844-EN-US-1214-2</small></p> <p><b>Source:</b> <a href="https://cdn2.hubspot.net/hub/76666/file-2282312096-pdf/Infor_CRM_Cloud.pdf">https://cdn2.hubspot.net/hub/76666/file-2282312096-pdf/Infor_CRM_Cloud.pdf</a></p>

Claim	Infor
	<div data-bbox="516 772 945 814"> Infor CRM Online Help</div> <div data-bbox="560 871 880 898"><a href="#">Home</a> / Infor CRM CE Online Help</div> <div data-bbox="532 949 1055 987"><h3>Introducing Infor CRM Cloud Edition</h3></div> <div data-bbox="532 1033 1624 1136"><p>Infor CRM manages all aspects of the sales cycle over the Web. The users can track contacts, a and activities. With additional security permissions, you can also have access to the administrativ department, and pick list management.</p></div> <div data-bbox="532 1163 1624 1230"><p>This help system explains how to use Infor CRM Sales Cloud. The workspace can be different b provided to the user or if the installation is customized.</p></div> <div data-bbox="446 1236 1292 1272"><p><b>Source:</b> <a href="https://docs.infor.com/crm/ce/en-us/crmolh/default.html#">https://docs.infor.com/crm/ce/en-us/crmolh/default.html#</a></p></div>

U.S. PAT. NO. 6,324,578 v. Infor

Claim	Infor
	<p>The below citation shows an example of the Infor CRM Cloud Edition application program.</p>  <p>The screenshot displays the Infor CRM Cloud Edition interface. On the left is a navigation menu with categories like SALES, MARKETING, SERVICE, and SUPPORT. The main area shows the 'Account - Abbott Ltd.' details, including contact information and a list of recent activities. Below the details is an 'Account Timeline' view showing a sequence of events over time, such as meetings, phone calls, and status changes.</p> <p>Source: <a href="https://www.g2.com/products/infor-cloudsuite-customer-relationship-management-">https://www.g2.com/products/infor-cloudsuite-customer-relationship-management-</a></p>

Claim	Infor						
	<p>The below citation shows a description of the Infor CRM Cloud product workspace.</p> <p><a href="#">Understanding the Workspace</a></p> <hr/> <p>The workspace is the area in which the various views and the windows are displayed, in the Infor CRM Cloud product workspace.</p> <p><b>Note:</b> Set your browser magnification to 100%. Setting the browser magnification to a percentage other than 100% may cause the workspace to display incorrectly.</p> <hr/> <table> <tr> <th>Element</th><th>Description</th></tr> <tr> <td>Navigation Bar</td><td> <p>Located on the left side of the Infor CRM workspace, the navigation bar can be used to access Activities, Calendar, Contacts, Leads, Opportunities, Products, Quotes and Sales Orders.</p> <p>The navigation bar can be docked or hidden. Click <b>Hamburger</b> in upper left corner of the navigation bar.</p> <p>To hide the navigation bar, click <b>X</b>.</p> </td></tr> <tr> <td>Contextual Menu Bar</td><td> <p>These options can be accessed from the Menu bar:</p> <ul style="list-style-type: none"> <li>▪ <b>Filter:</b> Select an option based on which the records are filtered.</li> <li>▪ <b>Search:</b> Specify a value in the search criteria. For example, you can search through the workspace for a specific Sales Order.</li> <li>▪ <b>Quick Add:</b> Use this option to add a record of the selected entity type.</li> <li>▪ <b>Contour:</b> Use this option to find Accounts, Contacts, Leads or Places in proximity to List view.</li> <li>▪ <b>User Menu:</b> Use this option to view the user who is currently logged on and provide Import History, User Profile, User Options, and the option to Sign Out.</li> </ul> </td></tr> </table> <p><b>Source:</b> <a href="https://docs.infor.com/crm/ce/en-us/crmolh/default.html#">https://docs.infor.com/crm/ce/en-us/crmolh/default.html#</a></p>	Element	Description	Navigation Bar	<p>Located on the left side of the Infor CRM workspace, the navigation bar can be used to access Activities, Calendar, Contacts, Leads, Opportunities, Products, Quotes and Sales Orders.</p> <p>The navigation bar can be docked or hidden. Click <b>Hamburger</b> in upper left corner of the navigation bar.</p> <p>To hide the navigation bar, click <b>X</b>.</p>	Contextual Menu Bar	<p>These options can be accessed from the Menu bar:</p> <ul style="list-style-type: none"> <li>▪ <b>Filter:</b> Select an option based on which the records are filtered.</li> <li>▪ <b>Search:</b> Specify a value in the search criteria. For example, you can search through the workspace for a specific Sales Order.</li> <li>▪ <b>Quick Add:</b> Use this option to add a record of the selected entity type.</li> <li>▪ <b>Contour:</b> Use this option to find Accounts, Contacts, Leads or Places in proximity to List view.</li> <li>▪ <b>User Menu:</b> Use this option to view the user who is currently logged on and provide Import History, User Profile, User Options, and the option to Sign Out.</li> </ul>
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